



Resort Information

Currently, all resorts are open. Please see below to discover which venues and amenities will be available to enjoy during your visit. Although you will notice some differences during your visit, we are all committed to ensuring that the most important part of an MGM Resorts experience doesn't change: the way it makes you feel.

Seven-Point Safety Plan

Screening, Temperature Checks & Employee Training

Extensive employee protocols have been put in place including screening questions, employee temperature checks and training programs on health and safety protocols. We ask guests to stay at home if they have COVID-19 related symptoms or live with someone who has recently tested positive. Medical and security personnel on staff will be able to assist should a guest develop symptoms while staying at one of our resorts.

Mask and PPE Policy

Per CDC guidance, fully vaccinated guests are not required to wear masks. Gloves will continue to be worn by employees who require them to do their jobs.

Handwashing & Enhanced Sanitation

Guests to our resorts will find easy access to custom-built handwashing stations and hand sanitizer throughout the property. Although our cleaning protocols have always been important, we have increased the amount of routine cleaning, with a focus on high-touch surfaces and common areas using cleaning products that meet EPA guidelines.

HVAC Controls and Air Quality

Rigorous measures have been taken to provide as much outside air circulation as we can throughout our buildings and guest rooms with air filters that meet or exceed published standards.

Incident Response Protocols

We are heavily focused on reducing the chance for the infection to spread on our properties. In the unfortunate event a guest or employee tests positive for the virus, we will activate protocols and leverage our trained staff to respond quickly so that exposed areas are thoroughly sanitized. MGM has medical and trained security personnel on staff to respond quickly in the event of an incident.

Digital Innovations

We have reimagined several aspects of the guest experience through technology to transition previous processes into contactless options for guests. We are putting the arrival experience into the hands of the customers, enabling them to complete the check-in process themselves, from beginning to end. Guests will no longer need to wait in line, if they so choose. For guests without smart phones or prefer not to use, we will support in a line-reduced environment designed with our customers in mind.

If you were a guest at an MGM Resorts property within the last 14 days and have subsequently tested positive for the coronavirus (COVID-19), we ask that you contact us at covid19@mgmresorts.com so that we can provide your information to the local health department to support their contact tracing efforts.

Live Entertainment Health Protocols

MGM Resorts is more than just hotels and casinos – we are an entertainment destination. As such, we are thrilled to be able to add live entertainment back into our portfolio of experiences.

Due to the heightened risk of COVID-19, we have spent a significant amount of time partnering with health experts and local health officials in thinking through every aspect of the attendee experience in order to develop this Health and Safety Protocols guide. In addition to the protocols listed below, we have created a comprehensive [Seven-Point Safety plan](#) for our employees and guests that are applied throughout our properties.

You will find the health and safety procedures for all of our Entertainment and Sports areas including:

- Ticketing
- Behind the Scenes
- Welcome to the Show
- Concessions
- Exiting the Venue